

CC
24X7

NEXT GENERATION MANAGED SERVICES

Scale, Capacity, Speed and Innovation are your priorities. We can take charge of your evolving and increasing hybrid IT Operations, helping you to automate and run your business.



IT operations run your business! Whilst your business evolves, scales and accelerates, your IT infrastructure and architecture grow in complexity (products, Cloud, Microservices) and IT operations have to move to the next level. Next Generation Managed Services automate for scaling, manage the Innovation, simplify complexity, serve the business and enable the developers to succeed.

TODAY: AVAILABLE. TOMORROW: AVAILABLE.



NEXT GENERATION MANAGED SERVICES 24X7

To manage the complexity of hybrid infrastructure and accelerate the innovation you need to automate and increase the IT operations agility and scalability. Our DevOps and SRE teams implement Continuous Pro-Active Monitoring tools to improve performance and operational efficiency and flexibility and to monitor and test Private and Public Cloud environment.



CONTINUOUS AND PROACTIVE IMPROVEMENT

The continuous management of IT environment enables us to gradually and steadily amend infrastructures, services and processes. Thanks to this method we can anticipate issues capable of downgrading service quality in the interests of infrastructure efficiency, security and reliability improvement, as well as cost reduction. We specialize in IT Operations Analytics for predictive maintenance.



OPEN SOURCE SUPPORT

24x7 support (advisory and break-fix) of production-grade OSS deployment, based on Sorint reference architecture and best practices. Advisory support for integrated technologies (logging, monitoring, etc.), hot fixes and custom builds (when necessary), with best effort to merge upstream.



MANAGED SERVICES 24X7 MULTILINGUAL

Tailored made Service | Monitoring | SPOC | Incident, Problem and Change Management | IT Operations Analytics | Qualified support for Vendors | IT staff augmentation services provider | Dedicated Management Team



MULTI-DISCIPLINARY CONTINUOUS TRAINING

The rapid evolution and the great changes of this time require teams able to be multi-role and multi-disciplinary. Over 130 people are constantly updated and attend to continuous training programs to ensure high standards of competence and specialization in every area. We can be an extension of your team covering any skills that you lack and to ensure support to automate and simplify complexity of IT.



ISO9K, ISO20K, ISO27K , DEVOPS AND SRE

Areas: Application Management, Big Data, DevOps, Cloud Management., Database, Storage, Backup, Network and Security, Virtualization, Middleware, Platform.

Partners - most important: RedHat, AWS, Commvault, EMC Dell, Oracle, Veritas, VMware, Huawei, Imperva, Inuvika, NetApp, Symantec, Check Point, Cisco, Extreme Networks, F5 Networks, FireEye, Forescout, Palo Alto, Proofpoint, Orient DB, Siren Solutions, Altilia, Entando, Facilitylive.



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